



Family Services Intern Position Description

Purpose

The Family Services Intern supports the daily guest experience at Ronald McDonald House Charities of Eastern North Carolina. This role provides hands-on experience working directly with families of seriously ill or injured children while learning how nonprofit programs operate.

The intern will assist with family programming, volunteer engagement, and general guest services at the Ronald McDonald House and the Family Room inside Maynard Children's Hospital. This internship is ideal for students interested in nonprofit work, healthcare support services, or human services.

Responsibilities

- Assist with planning and hosting family activities that provide comfort, connection, and engagement for guest families.
- Welcome and orient new families to House resources and programming.
- Support volunteer groups hosting activities and meals.
- Maintain family resources such as activity supplies and support items.
- Assist with family engagement initiatives such as birthday celebrations and family storytelling.
- Support programming at the RMHC-ENC Family Room inside Maynard Children's Hospital.
- Assist with occasional administrative and operational tasks
- Complete a semester-long project designed to enhance family programming or guest resource.

Learning Opportunities

Interns will gain experience in:

- Family-centered care in a healthcare-adjacent environment
- Nonprofit program development
- Guest services and family support
- Volunteer engagement and coordination
- Community outreach and partnerships
- Nonprofit operations and administration

Internship Details

- Semester-based internship (Fall, Spring, or Summer)
- Flexible schedule coordinated with supervisor and academic requirements
- Evening hours may be required for family activities